DROP-IN ADVICE SERVICE



Housing Crisis Intervention Service (HCIS)

We provide drop-in advice to anyone who is single, facing homelessness and has links to the Kingston Borough. We are open from **Monday to Friday 10am—1pm.** (see map below). Please come as early as possible as there can be long queues.

IMPORTANT: PLEASE COME IN-PERSON, WE DO NOT OFFER ADVICE OVER THE PHONE OR BY EMAIL

What we offer?

- * Advice on housing & welfare benefits and statutory rights.
- * Referrals into emergency accommodation and hostels.
- Polish & Romanian speakers
- * Advocacy, emergency supplies and forwarding postal address.
- Advice with issues such as health and debt.

HOUSING CRISIS INTERVENTION SERVICE

If you are sleeping rough or in housing crisis, please visit our drop-in advice service. We cannot offer any advice by phone or email.



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